Highlighted areas are the minimal required data points for technical assistance

Trouble Shooting System Checklist

This form is to be used to submit system information to help develop solutions to system issues.

Company Name:		Phone or E-mail Contact Info:	
Contact Name:		Date:	

Readings at Compressor Discharge Outlet

Discharge Pressure	
Saturated Discharge Temperature	
Discharge Temperature	
Calculated Discharge Super Heat***	
DLT Design Limit	

Compressor Electrical Readings (1 or 3 phase)

Voltage(s)	
Amperage(s)	
Winding Resistance	
System Controller	
Any Alarms or Trips	
Oil Level in Sight Glass	

Readings at Compressor Suction Inlet

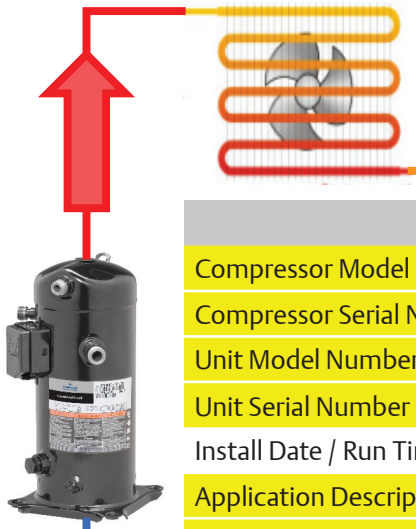
Suction Pressure	
Saturated Suction Temperature	
Suction Temperature	
Calculated Super Heat *	
Compressor Sump Temperature	
Low Pressure Cut Out Set Point	

Readings at Compressor Suction Inlet

Reason for Prior Failure:	

Readings at Condenser

Inlet Air Temperature	
Outlet Air Temperature	
Ambient Temperature	
Condenser Air Flow / CFM	



Design Point Summary

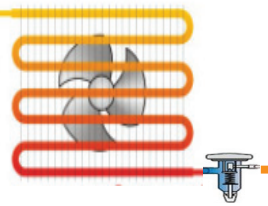
Compressor Model Number	
Compressor Serial Number	
Unit Model Number	
Unit Serial Number	
Install Date / Run Time	
Application Description	
Evaporator Set Point	
Type Expansion Device	
Refrigerant Type	
Refrigerant Charge Amount	
Oil Type / Oil Pressure	
Type of Defrost	
Pump Down / Set Points	

Readings at Liquid Line / Expansion Valve Inlet

Temperature at Inlet of Drier	
Temperature at Outlet of Drier	
Liquid Line Pressure	
Saturated Condensing Temperature	
Liquid Line Temperature	
Calculated Liquid Sub Cooling **	
Sight Glass Condition	
Evaporator Air Flow / CFM	

Readings at Evaporator Outlet

Suction Pressure	
Saturated Suction Temperature	
Suction Temperature	
Calculated Super Heat at Evaporator *	
Current Box Temperature	



* Suction temperature minus suction pressure converted to temperature
** Liquid pressure converted to temperature minus liquid line temperature
*** Discharge temperature minus discharge pressure converted to temperature

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System Problem	Discharge Pressure	Suction Pressure	Superheat	Sub cooling	Amps
Overcharged	↑	↑	↓	↑	↑
Undercharged	↓	↓	↑	↓	↓
Liquid Restriction (Drier)	↓	↓	↑	↓	↓
Low Evaporator Airflow	↓	↓	↓	↑	↓
Dirty Condenser	↑	↑	↑	↑	↑
Low Outside Ambient Temperature	↓	↓	↓	↑	↓
Inefficient Compressor	↓	↑	↑	↑	↓
TXV Bulb Loose	↑	↑	↓	↓	↑
TXV Bulb Lost Charge	↓	↓	↑	↑	↓
Poorly Insulated TXV Bulb	↑	↑	↓	↓	↑